

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:1927
ANSWERED ON:05.05.2016
Hike in Cancellation Charges
Sahu Shri Chandu Lal

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether the Ministry has taken note of steep hike in cancellation charges by airlines;
- (b) if so, the details thereof and the action taken by the Directorate General of Civil Aviation (DGCA) in this matter
- (c) whether the airlines have responded to notice given by DGCA on the issue, if so, the details thereof; and
- (d) the details of cancellation charges slabs, airline-wise?

Answer

Minister of State in the Ministry of CIVIL AVIATION
(Dr Mahesh Sharma)

(a) and (b): Analysis on the increase of the cancellation charge was carried out and it was found that there was increase in cancellation charges. Cancellation charges is not fixed. It varies from airlines to airlines from Rs. 1500/- to 100% fare of the ticket depending upon class of tickets, fare level and time before departure.

(c): Air fares are not regulated by the Government. With the repeal of Air Corporation Act in March 1994, the provision of fare approval was dispensed with by the Governmental including charges for cancellation.

(d): Airline wise details of cancellation charge slabs are placed at Annexure-I.